

Residential Treatment Facilities 2004-2005 Re-measurement

- This external quality review project evaluated three specific areas of services for children and adolescents at Residential Treatment Facilities (RTFs) provided through the HealthChoices Program.
- A similar study had been undertaken in 2001-2002 for 15 of the OMHSAS contracted Counties and their respective subcontracted BH MCOs. This is the first evaluation of this focus area for the other 10 Counties located in the Lehigh Capital region and their subcontracted BH MCOs.
- The three study indicators reflect three key areas of RTF health care quality were previously identified during the 2001-2002 study. In order to facilitate comparison of the results, these three indicators were chosen again.
- Additional measures were included in both studies and two of the study indicators were enhanced to capture supplemental information based on the comments and suggestions received from OMHSAS, the Counties and BH MCOs.
- The three study indicators are as described below. All three indicator results showed statistically significant improvements.
 - Quality Indicator 1, *Family Involvement in Residential Treatment Facility Care*, measures the percentage of enrollees discharged from a RTF during the measurement year who parent(s) or legal guardian(s) were present for an onsite meeting within the first week (7 days) of the admission to the Residential Treatment Facility. Rate= 79.6 (2001-2002 rate= 42.3)
 - Quality Indicator #2, *Coordination of Outpatient Follow-up in Residential Treatment Facility Care*, measures the percentage of enrollees discharged from a RTF during the measurement year whose ambulatory mental health provider was sent documents regarding that enrollee's RTF care prior to the enrollee's discharge from that level of care. Rate= 14.8 (2001-2002 rate= 5.5)
 - Quality Indicator #3, *Medication Rationale Documentation in Residential Treatment Facility Care*, measures the percentage of enrollees discharged with psychotropic medications from a RTF during the measurement year that have the clinical rationale for each medication clearly documented on their psychiatric discharge summary or final evaluation. Rate= 50.3 (2001-2002 rate= 40.6)

Although positive improvements and results were found during this re-measurement year, there continues to be room for improvement. Performance rates by facility were added.